

# **NEXT CRUISE BOOKING WEBSITE**

## **TERMS AND CONDITIONS**

WELCOME TO ROYAL CARIBBEAN INTERNATIONAL'S NEXT CRUISE PROGRAM. THIS PROGRAM IS ONLY AVAILABLE TO GUESTS WHILE THEY ARE SAILING ON A ROYAL CARIBBEAN INTERNATIONAL CRUISE OR PARTICIPATING IN AN AUTHORIZED DAY VISIT ONBOARD A ROYAL CARIBBEAN INTERNATIONAL SHIP.

### **I. CONFIRMED BOOKINGS (SPECIFIC SHIP AND SAIL DATE SELECTED ONBOARD)**

OUR NEXT CRUISE PROGRAM PROVIDES YOU WITH TWO DISTINCT OFFERS DEPENDING ON WHETHER YOUR CONFIRMED BOOKING REQUIRES A NONREFUNDABLE DEPOSIT, OR PROVIDES FOR A REFUNDABLE DEPOSIT, AS DESCRIBED BELOW.

#### **NONREFUNDABLE DEPOSIT NEXT CRUISE BOOKINGS.**

TERMS AND CONDITIONS: (Shipboard Only) May 1, 2019

Certain fare programs offered by Royal Caribbean International require a nonrefundable deposit. These bookings are "Nonrefundable Deposit NextCruise Bookings" or "NDN Bookings."

#### **1. Creating Your Booking.**

Making your NDN Booking is simple.

First, select the non-refundable fare option and choose your stateroom or suite at time of booking.

Second, choose whether you want our NextCruise "Dollars Off" offer or our NextCruise "Future Onboard Credit" offer. Remember: the stateroom category for that booking as well as the length of the voyage will determine the amount of the 'Dollars Off' or Future Onboard Credit you are eligible for (up to \$600 per stateroom or suite). The promotional 'Dollars Off' or Onboard Credit will be applied to the future cruise you reserve while onboard with the NextCruise team.

Third, All NDN Bookings require the payment of a non-refundable deposit per person at the time of booking. Junior Suite and below categories require a reduced deposit of \$100 per person. Grand Suite and above categories require full deposit. The deposit is not refundable at any time after it has been paid. Payment of full deposit and full name are required for each guest at the time of booking.

Now enjoy your cruise, the Special Promotional Offer and your Dollars Off or Onboard Credit!

#### **2. Further Payments.**

Payments on your NDN Booking beyond the Non-Refundable Deposit required shall be due in accordance with the Royal Caribbean International payment schedule applicable in your country of residence. Visit

your Cruise Sales Team onboard and/or visit the Royal Caribbean website in your country of residence for more details and full terms and conditions.

### 3. Cancellations.

If the guest cancels a NDN Booking the cancellation terms applicable to your booking (which may vary from country to country) will apply. For Junior Suite and below categories, the reduced deposit will be held in full penalty (i.e., forfeited). If additional monies have been added to the booking fulfilling the required minimum deposit amount prior to cancellation and the final payment due date, Royal Caribbean will issue a future cruise credit ("FCC") for the required deposit amount less the \$100 per person service fee. For Grand Suite and above categories, if the cancellation occurs prior to the final payment due date an FCC will be issued to the guest named on the cancelled NDN Booking in the amount of the nonrefundable deposit paid for that guest, minus a \$100 per person service fee, in countries where FCCs are offered.<sup>1</sup> The FCC may be used only towards the purchase of a Royal Caribbean International cruise and expires 12-months after the issue date (the "Expiration Date"). Any amount remaining after the Expiration Date will be void and forfeited. The FCC is non-transferable, non-refundable, and not redeemable for any other form of compensation, credit, or cash. For NDN Bookings that require a deposit of \$100 or less, no FCC or any other compensation or credit of any kind will be issued.

### 4. Changes:

#### **CHANGES FOR NDN BOOKINGS:**

For Guests who make a NDN Booking,

- changes made during the first two (2) months after the debarkation day of the cruise during which the NDN Booking was made shall not be subject to a Change Fee;
- changes made to the ship or sail date after that two (2) month period has expired shall be subject to a Change Fee (currently \$100 per person but subject to adjustment without notice);
- Each time the guest changes the ship or sail date of a NDN prior to the final payment due date, payments made towards the NDN Booking will be applied to the balance of the modified booking and a \$100 per person service fee will be charged to the modified booking. After the final payment due date, changes to the ship or sail date are not permitted and would be treated as a cancellation of the booking.
- if the modified NextCruise Booking would have (under the Royal Caribbean International deposit requirements applicable in your country of residence) a higher minimum deposit requirement than the Non-Refundable Deposit required for your original NDN Booking, you must pay to Royal Caribbean International the difference between that higher minimum deposit amount and the Non-Refundable Deposit by the final payment due date.

- in any case, the deposit shall remain nonrefundable even if you convert your NDN Booking into a refundable deposit fare program.
- The special promotional offer that you received as part of your NextCruise Booking (“Special Promotional Offer”) will adjust in the event that you make any changes. In lieu of that Special Promotional Offer, your cruise would be booked at a prevailing rate available in your country as of the date of your change.
- Guests who make a NDN Booking will remain eligible for our NextCruise dollars off promotion or Future Onboard Credit (up to \$600 per stateroom depending on length of voyage and type of stateroom or suite). The amount of the Future Onboard Credit shall be adjusted to reflect the new stateroom category booked.

See Section III below for additional terms and conditions.

### **REFUNDABLE DEPOSIT NEXT CRUISE BOOKINGS.**

TERMS AND CONDITIONS: (Shipboard Only) December 2017

The minimum deposit required for certain fare programs offered by Royal Caribbean International are refundable, subject to the terms of the applicable cancellation policy. These bookings are referred to as “Refundable Deposit NextCruise Bookings” or “RDN Bookings.”

#### 1. Creating Your RDN Booking.

Making your RDN Booking when you select the refundable fare promotion is simple.

First, choose your stateroom at time of booking. Interior, Oceanview, Balcony, Panoramic Oceanview Suite and Junior Suite staterooms are eligible for the refundable fare option. The refundable fare promotion is not available for Grand Suites or higher category staterooms or guaranty category (GTY) staterooms. For your RDN Booking, NextCruise will provide you with an Onboard Credit of up to \$150 per stateroom. Remember: the stateroom category for that booking as well as the length of the voyage will determine the amount of the Onboard Credit that will be applied to the future cruise booking you make onboard.

Second, pay the deposit amount (the “Deposit”) required for that booking. Deposits range between \$100 - \$450 per person depending on the length of voyage you select.

Now enjoy your cruise and the Special Promotional Offer!

#### 2. Further Payments.

Payments on your NextCruise Booking beyond the Deposit required for your NextCruise Booking shall be due in accordance with the Royal Caribbean International payment schedule applicable in

your country of residence. Visit your Cruise Sales Team onboard and/or visit the Royal Caribbean website in your country of residence for more details and full terms and conditions.

### 3. Cancellations.

Your NextCruise Booking may be cancelled and your Deposit and any further payments you make will be refundable if you cancel prior to the commencement of cancellation charges under the applicable Royal Caribbean International cancellation schedule applicable in your country of residence.

### 4. Changes:

For changes to a RDN Booking with the Future OBC Option (excluding cancellation of the same) the following rules shall apply:

- The special promotional offer that you received as part of your NextCruise Booking (the "Special Promotional Offer") will adjust in the event that you make any changes. In lieu of that Special Promotional Offer, your cruise would be booked at a prevailing rate available in your country as of the date of your change.
- You are allowed to change from a refundable fare option to a non-refundable fare option. If you change from a refundable fare option to a non-refundable fare option: (i) your deposit will become non-refundable and the terms and conditions stated above for the non-refundable deposit fare now apply; and (ii) the NextCruise Promotional Offer you received (currently an OBC of up to \$150 per stateroom) will remain on your modified NextCruise Booking, unchanged.
- Your cruise fare due for the modified NextCruise Booking shall be determined by the qualifying offers then available in your country of residence. Please check with your local Travel Professional or the Cruise Sales Team onboard for your available fares.

See Section III below for additional terms and conditions.

## **II. NONREFUNDABLE DEPOSIT NEXT CRUISE OPEN BOOKINGS (SHIP AND SAIL DATE NOT SELECTED ONBOARD)**

### **DECIDE WITHIN 1 YEAR - TERMS AND CONDITIONS: (Shipboard Only) May 1, 2019**

OUR NEXT CRUISE PROGRAM PROVIDES YOU WITH ONE OFFER FOR AN OPEN BOOKING. IT REQUIRES A NONREFUNDABLE DEPOSIT AND THE SHIP AND SAIL DATE MUST BE SELECTED WITHIN ONE YEAR.

With an Open Booking, a ship and sail date are not selected at the time of booking; however, a specific ship and sail date must be selected within one (1) year from creation of the booking or it will expire and the deposit will be forfeited. Enrollment in the program does not guarantee stateroom or sailing availability or cruise price.

## 1. Creating Your Open Booking.

Making your Open Booking is simple.

First, all Open Bookings require the payment of a nonrefundable deposit of \$200 per booking on the date on which the Open Booking is created (the "Booking Date"). Payment of the foregoing deposit and full names are required for each guest at the time of booking. The deposit is not refundable at any time after it has been paid.

Second, later convert your Open Booking to a confirmed booking by selecting a ship and sail date no later than one (1) year after the Booking Date. The confirmed booking will automatically be designated as having a non-refundable fare.

If you select a ship and sail date within two (2) months after the Booking Date, you will be eligible to receive up to \$600 per stateroom or suite in savings, depending on the stateroom category and length of the cruise selected. You can choose whether you want your savings in the form of our NextCruise "Dollars Off" offer or our NextCruise "Future Onboard Credit" offer and it will be applied to the future cruise.

If you select a ship and sail date after two (2) months after the Booking Date, you will not be eligible for either form of savings (Dollars Off or Future Onboard Credit). Only your deposit will be applied to the future cruise, which you must select no later than one (1) year after the Booking Date.

The stateroom or suite category selected at the time of conversion will determine if an additional deposit is required. For Grand Suite and higher categories, full deposits for each person must be paid at the time of converting to a specific ship and sail date. For Junior Suite and lower categories, the original deposit of \$200 will satisfy the deposit requirements for a double occupancy stateroom. For bookings of any Junior Suite and lower categories with more than two people on the reservation, an additional deposit of \$100 per person will be required at the time of conversion. The additional deposits are not refundable at any time after they have been paid.

## 2. Further Payments.

Once your ship and sail date have been selected, payments on your Open Booking beyond the non-refundable deposits required shall be due in accordance with the Royal Caribbean International payment schedule applicable in your country of residence. Visit your Cruise Sales Team onboard and/or visit the Royal Caribbean website in your country of residence for more details and full terms and conditions.

## 3. Expiration

If an Open Booking is not converted to a specific ship and sail date within one (1) year of the Booking Date, it will automatically expire and the deposit will be forfeited. Guests are not required to sail within the foregoing one-year period, but must select a specific ship and sail date before the expiration of the one-year period.

## 4. Cancellations.

If an Open booking is cancelled prior to selection of a specific ship and sail date, the initial \$200 deposit will be forfeited and no future cruise credit will be issued.

If an Open Booking was converted to a specific ship and sail date within one (1) year of the

Booking Date and later cancelled prior to the final payment due date, the cancellation terms applicable to your booking (which may vary from country to country) will apply. If additional monies have been added to the booking fulfilling the required minimum deposit amount prior to cancellation and the final payment due date, Royal Caribbean will issue a future cruise credit ("FCC") for the required deposit amount less the \$100 per person service fee to the guest named on the cancelled booking in countries where FCCs are offered. The FCC may be used only towards the purchase of a Royal Caribbean International cruise and expires 12-months after the issue date (the "Expiration Date"). Any amount remaining after the Expiration Date will be void and forfeited. The FCC is non-transferable, non-refundable, and not redeemable for any other form of compensation, credit, or cash. For Open Bookings that require a deposit of \$200 or less, no FCC or any other compensation or credit of any kind will be issued.

## 5. Changes.

Subject to the restrictions set forth in the fourth and fifth paragraphs of the General Terms and Conditions (below), Open Bookings are transferable to other people prior to the selection of a specific ship and sail date. After a ship and sail date have been selected and all required deposits have been paid, the booking is confirmed and may not be transferred to another person.

After a specific ship and sail date have been selected, each time you change the ship or sail date of the booking prior to the final payment due date, payments made towards the booking will be applied to the balance of the modified booking and a \$100 USD per person service fee will be charged to the modified booking. After the final payment due date, changes to the ship or sail date are not permitted and would be treated as a cancellation of the booking.

## 6. Additional Terms.

Upon selecting a ship and sail date, Open Bookings may be combined with most local offers, Crown & Anchor Balcony and Suite discounts, and Crown & Anchor exclusive rates. If you change your reservation in order to combine with another offer at a later date, then your new reservation would adjust to prevailing rates as of the date of your requested change and the new offer would then be applied. Open Booking program excludes certain promotions and discounted rates, including Interline, Travel Agent and Travel Agent Friends rates, weekly sales events, net rates or shareholder benefits and employee rates. Single occupancy guests may receive a pro-rated onboard credit depending on the single supplement fare paid.

International deposits and requirements may vary. Program applicable to new individual Royal Caribbean International bookings made on or after April 1, 2019. The Open Booking program may not be available in your country of residence. See your NextCruise Sales Team for details.

See Section III below for additional terms and conditions.

Offer is subject to change without notice; capacity controlled, and may be withdrawn at any time. Royal Caribbean International reserves the right to correct any errors, inaccuracies or omissions and to change or update fares, fees and surcharges at any time without prior notice. © 2019 Royal Caribbean Cruises Ltd. Ships registry: The Bahamas.

### **III. GENERAL TERMS AND CONDITIONS FOR NEXTCRUISE BOOKINGS.**

These terms and conditions apply to new NextCruise Bookings made on or after April 1, 2019.

Onboard credits have no cash value, are not redeemable for cash, are not transferable, and will expire if not used by 10:00 PM on the last night of the cruise. "Dollars Off" savings apply only to the cruise fare and not to any other expenses such as gratuities, taxes or fees.

As we value our relationships with our travel partners, unless we are advised otherwise your Next Cruise booking will be attributed to the travel partner associated with your current cruise booking. However, if you wish to have your booking reflect an alternative arrangement, please inform the team at the time of booking and a form will be provided for you to sign as your authorization. Only one onboard credit or dollars off promotion shall be awarded for each qualifying NextCruise Booking.

A maximum of three (3) NextCruise Bookings, of up to three (3) staterooms each, can be made per person while onboard each Royal Caribbean International cruise for yourself, your friends or family. Back to back consecutive cruises will be treated as one cruise when determining the number of NextCruise bookings a person is permitted to make. NextCruise cannot be used for Travel Agent resale.

You must be 21 years of age or older and sailing on a Royal Caribbean International cruise, or participating in an authorized day visit onboard a Royal Caribbean International ship, at the time of booking in order to take advantage of our NextCruise program. At least one person named at the time when a confirmed NextCruise Booking was created onboard must sail under that booking or it will be treated as having been cancelled. For a NextCruise Booking initially made as an Open Booking, at least one person named at the time when a specific ship and sail date were selected must sail under that booking or it will be treated as having been cancelled.

Groups. Bookings may be transferred into non-contracted groups; however, higher deposits may be required and you may lose your promotional offer and/or Onboard Credit offer. Individual enrollment may be converted and applied to a group booking. For information on transferring your NextCruise Booking into contracted or non-contracted group space, please contact your local Travel Professional or Royal Caribbean.

Combinability. The NextCruise Program offers guests a combination of: (a) a special promotional offer that may not be otherwise available to guests from outside of North America (i.e. the 50 states of the United States of America, Canada and Bermuda); and (b) a collection of NextCruise benefits, such as the NextCruise Dollars Off or NextCruise Future Onboard Credit offers. Certain promotional offers available in your country of residence may be combinable with the Special Promotional Offer you received onboard when you made your NextCruise Booking. This NextCruise Program is not available when sailing on an itinerary that departs from China and returns to China. If a promotional offer is not combinable, you may be able to replace your Special Promotional Offer with that local promotional offer but in that case the pricing for the NextCruise booking would be adjusted to reflect a rate then available in your country of residence as of the date of your requested change. At the discretion of the Cruise Line, customers upgrading their Next Cruise Booking after the final payment

due date may be eligible for certain promotional offers then available in their local market. The Special Promotional Offers available for a NextCruise Booking shall be determined by Royal Caribbean from time to time and will typically exclude the following promotional and discounted rates: Interline, Travel Agent and Travel Agent Friends rates, weekly sales events, net rates or shareholder benefits and employee rates. Confirmed bookings are combinable with most local offers, Crown & Anchor Balcony and Suite discounts and Crown & Anchor exclusive rates.

Royal Caribbean International reserves the right to correct any errors, inaccuracies or omissions and to, change or update fares, fees and surcharges at any time without prior notice. All amounts stated herein are in U.S. Dollars. Royal Caribbean reserves the right to revoke onboard booking privileges at any time without prior notice if any type of misuse is suspected. © 2019 Royal Caribbean Cruises Ltd. Ships registry: The Bahamas.